telappliant

Navigate Pro Installation

Partner & Softphone mode

Contents

1   Version Control

Name	Date	Summary of Change	Version
Lloyd Cromar	09/03/21	New Doc	1.0

2 To download Navigate:

Firstly, download the software by clicking or copying and pasting the following URL into your web browser:

http://max.splicecom.com/InstallNavigatePro.1.1.1.96.exe

Once it has downloaded, double click to launch the installer programme (which may be in your downloads folder), it will then display the following pop up box:
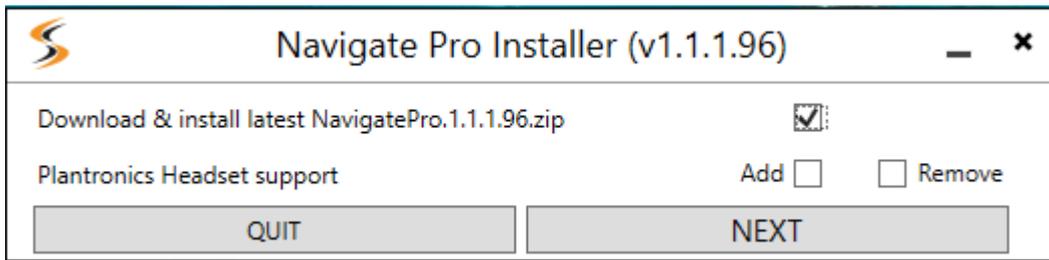
Tick the top checkbox for "Download & install latest NavigatePro.1.1.1.96.zip" then click "NEXT"

You will then see a progress bar increasing as the installation completes, followed by a confirmation window notifying the installer will quit and launch Navigate Pro – click "OK"
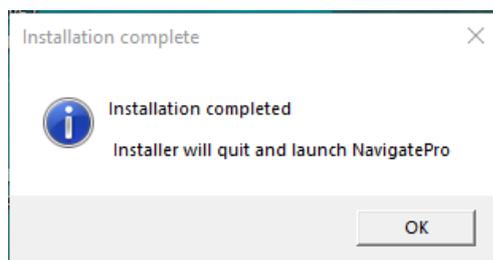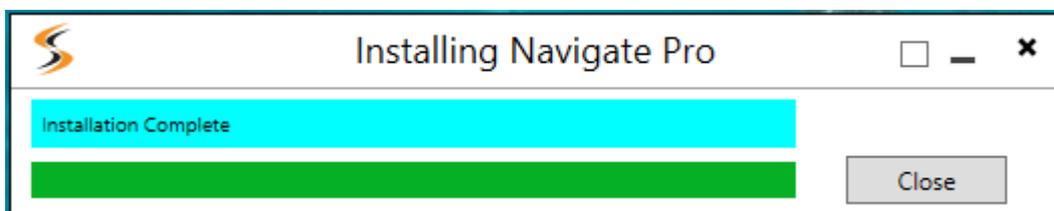
After the programme launches, click the Setting/Cogs icon on the right hand side, then use the drop down box to select "User Configuration". From here you can either install Softphone or Partner mode:
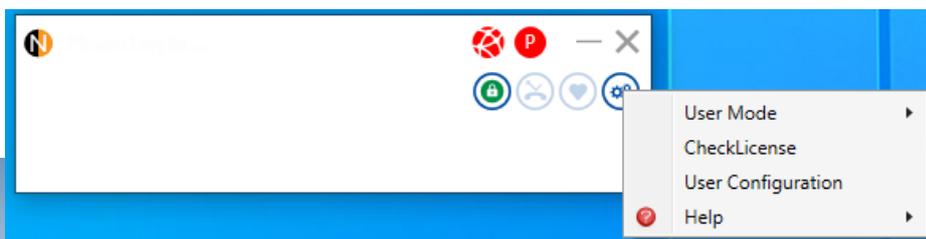
3   To set up Softphone:
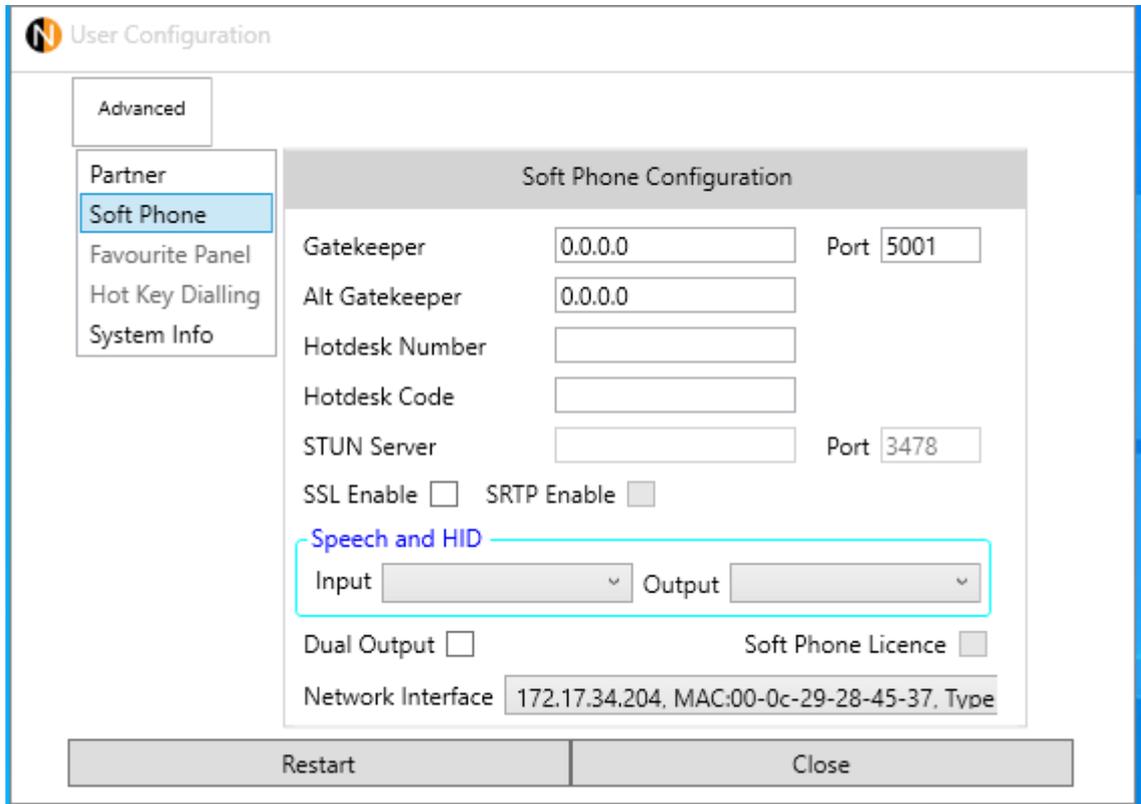
Select Soft Phone from the list on the left-hand side, and input the following credentials:

Gatekeeper: Address of PBX (same for all users)

Port: 5000 (same for all users)

Hotdesk Number: Your individual extension number, e.g.2001

Hotdesk Code: 171355 (same for all users by default but can be personalised)

SSL Enable: Make sure this tick box is checked

Speech and HID: If you are using a headset check the device is selected from the drop-down box for both Input and Output. Will use PC speakers and microphone by default.

Click "Restart" and Navigate Pro will be launched. Please see below links to a couple of basic Navigate Pro settings and operational videos that may be of some use. Simply copy and paste these into your web browser:

https://www.youtube.com/watch?v=512fRah1NDo

https://www.youtube.com/watch?v=fHP-5_N5BrI

4 To set up Partner Mode:

Select Partner from the list on the left-hand side, and input the following credentials:

IP address:	Address of PBX (same for all users)
Port:	To partner with Splicecom PCS handsets - leave as 5001
	To partner with Yealink handset – tick the "CP" box
Hotdesk Code:	Your individual extension number, e.g.2001
Login Code:	171355 (same for all users by default but can be personalised)

Click "Restart" and Navigate Pro will be launched. Please see below links to a couple of basic Navigate Pro settings and operational videos that may be of some use. Simply copy and paste these into your web browser:

https://www.youtube.com/watch?v=512fRah1NDo

https://www.youtube.com/watch?v=fHP-5_N5BrI